

Innovation Policy

TEIDE REFRACTORY SOLUTIONS considers that R&D&I activities (Research, Development, and Innovation) are essential for the continuous improvement of its efficiency and competitiveness, thus differentiating itself from its competitors.

The organization develops these activities within an R&D&I Management System according to the UNE 166002 standard and based on this R&D&I policy established by the Management.

The management of **TEIDE REFRACTORY SOLUTIONS** understands that it is important for all staff and interested parties to be involved and committed to ensuring the proper functioning of the R&D&I Management System. This policy is regularly reviewed and is available to all personnel and interested parties.

TEIDE REFRACTORY SOLUTIONS is committed to complying with the following principles:

- Improve growth, revenue, and profits derived from innovations, as well as from sales.
- Bring new ideas and value to the organization.
- Encourage the involvement of organization members and promote teamwork and collaboration.
- Ensure that R&D&I projects and activities meet the needs and expectations of our customers and users, and be able to detect which of them have been satisfied or not.
- Carry out R&D&I projects for technological improvement and modernization.
- Promote the use of innovation tools and techniques to increase our productivity.
- Staff commits to rigorously documenting everything related to these projects and tracking and measuring the results of the R&D&I projects and activities.
- Promote the continuous improvement of the entire system.

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TEIDE
360 Refractory Solutions